PROCEDURES FOR VA CONTRACTED URGENT CARE CLINICS IN FREDERICKSBURG

MAIN STREET URGENT CARE 1426 E Main St Suite 300 Fredericksburg, TX 78624 830-997-9995

1. Veterans must be enrolled in VA Health Care and have a VA Health ID Card.

CALL TO VERIFY ELIGIBILITY BEFORE YOU GO TO THE URGENT CARE CLINIC at (833)483-8669.

- Present ID Card to the Urgent Care Clinic desk. Clerk will verify your VA enrollment status. Veterans must have been seen in the VA health system or by a VA community care provider within the last 24 months in order to use this benefit. You DO NOT PAY COPAY AT TIME OF VISIT – VA WILL BILL YOU IF REQUIRED. If you have any problems contact (866)620-2071.
- 3. The urgent care benefit covers treatment of non-emergent symptoms such as flu-like symptoms (coughs and colds), wheezing, sprains, sore throats, painful urination, bumps and bruises, ear pain, and mild skin irritations, which are typically addressed by urgent care facilities and walk-in retail health clinics. Excluded from the benefit are preventive and dental services.
- 4. The Urgent Care Clinic bills the VA health system for your Urgent Care Visit and the VA health care system will the <u>BILL</u> <u>THE VETERAN</u> for their required COPAY according to the priority group you are enrolled in as listed below:

2020 URGENT CARE COPAY RATES (Civilian Contracted Facilities)

<u>Priority Group 1-5</u>: \$0 No copay for <u>first 3 visits</u> in each calendar year/\$30. Copay for each additional visit in calendar year <u>Priority Group 6</u>: If related to a condition that's covered by a special authority in Priority Group 6: \$0 (no copay) for first 3 visits/\$30. Copay each additional visit in calendar year. If not related \$30. Copay for ALL visits in calendar year.

Priority Group 7-8: \$30 copay for ALL visits in each calendar year

VA Urgent Care Visit with Prescriptions

A network urgent care/retail location provider may write you a prescription for up to a 14 Day supply with no refills. The medicine must be listed on the VA's Urgent Care Formulary: <u>www.triwest.com/urgent-formulary</u>. No copays charged by Pharmacy (VA will bill you according to your Priority Group VA Health enrollment). If the medicine is needed urgently and is not listed on the Urgent Care Formulary, it must be listed on the VA National Formulary available here:

<u>www.pbm.va.gove/nationalformulary.asp</u>. Urgent prescriptions may be filled at a VA facility or pharmacy in the Express Scripts network as "VAPC3RX". Opiates will be limited to seven days or less, consistent with state law.

For questions call the Express Scripts Pharmacy Helpdesk (24 hrs day/7 days a week) t (800)922-1557

Go to the link below to print the fillable Urgent Care Prescription Card:

https://www.southtexas.va.gov/Documents/MISSIONActScriptCardFillable.pdf

Urgent Care Prescription Care	Delease present to the retail pharmacist when filling urgent care prescriptions
BIN: 003858	
Group: VAPC3RX	
PCN: A4	
Person Code: 01	
Social Security #	
Veterans DOB:	Year/Month/Date
VA U.S. Department of Veterans Affairs Veterans Health Administration Synth Toss Veterans Meth Care System	